# User Stories – Flight booking office

## Booking office administrator

* 1 As booking office administrator, I need to add new flights to the timetable;
* 2 I need right to edit existing flights;
* 3 delete flights (mark as delete) (if no booked/sold tickets presents) from timetable;
* 1 I should have ability to edit amount of tickets to a given flight;
* 2 I should have ability to release booked tickets that hadn’t been paid more than three days back for sell;
* *4 (Optional)* Releasing of tickets described above should proceed automatically every hour.

## Customer

* 1 Customers actions should take place on root URL;
* 1 As customer I need to see registered flights and be available to search for needed flight by destinations and arrival date;
* 1 I should have ability to add to shopping cart available (not booked and not sold) tickets;
* 2 I need possibility to see total price and total count of tickets in cart.
* 2 I need possibility to edit shopping cart –delete tickets.
* 1 I need possibility to edit shopping cart – edit personal information in tickets.
* 1 I need possibility to book the shopping cart tickets. I have to see warning about booking policy – ticket can be booked for three days or less – after that they becomes sold – if payment made – or free otherwise. Add contact info

## Booking office accountant

* 3 As booking office accountant, I should be able to see the list of orders, which booked state is younger than three days ;
* 3 I should be able change order state to “sold” if corresponding invoice exists.

## Business analyst

* 2 As business analyst I need to see available periods for reports;
* 2 I need to see sells report by chosen period, report should contain total data (tickets count and total sum) and detailed data by date;
* 2 I need to see sells report by chosen period, report should contain total data (tickets count and total sum) and detailed data by destination places.

## Web service (optionally)

* 4 There should be web service to show timetable for a given date for customer.
* 4 User should have possibility to filter shown information by departure or arrival date, departure location and arrival location.

## Security officer

* 1 As security officer, I need to have default account;
* 1 I should be able to see accounts list;
* 1 I should have allowance to create any other accounts with appropriate roles (but not another security officer);
* 1 I should have possibility to make any other accounts inactive and active (but not mine).

## General Terms

To access their areas of responsibilities all users should authorize. Unauthorized user is considered customer. Customer does not need to authorize to book tickets.